



case study

# ergotron®

*moving you forward*

Customer: MSG Management- and Servicegesellschaft für soziale Einrichtungen mbH

Industry: Healthcare

Location: Chemnitz, Plauen, Hohenweidschen and Leipzig, Germany

Project: Improved digital workflows

Ergotron products: CareFit™ Pro and CareFit Slim LCD Carts



## Reliable Hot Swap Battery Power Keeps Digital Workflows Running 24/7 at German Clinics

CHEMNITZ, PLAUEN, HOHENWEIDSCHEN AND LEIPZIG, GERMANY

MSG, a management and service company, supports several German clinics with IT services. They implemented digital documentation within the clinics and needed a medical cart that could be used continuously without interruption to support reliable workflows.

The clinics were already using Ergotron's StyleView® 42 Medical Carts, but they needed to complement the fleet with a hot swap battery power option that could be used 24/7 without relying on an outlet.



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**“The CareFit Slim LCD Cart is agile, easy to push, very flexible and slim.”**

— Alexander Snop, team leader,  
IT service management

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The MSG group researched multiple models on the market and selected Ergotron’s CareFit Pro Medical Cart. It contained the long-lasting Lithium Iron Phosphate (LiFe) battery with the ability to support Ergotron’s patented LiFeKinnex™ battery technology for around-the-clock power.

“This is a unique selling proposition that we value very much,” said Alexander Snop, team leader, IT service management. “You don’t have to look for a socket and leave the cart every time the battery is empty.”

To make the most of the limited space available at the hospitals, MSG also procured several CareFit Slim LCD Carts.

“The CareFit Slim LCD Cart is agile, easy to push, very flexible and slim,” Snop described. Caregivers can easily move the carts from room to room and stow them when not in use to regain valuable space in hospital corridors or ward rooms.

The flexibility of the LiFeKinnex Power System has proven itself in the clinics that MSG serves.

“When the battery is empty, you simply place it on the charging rail, take a full one, and a magnet easily snaps it into place on the medical cart. This is really an added value for the users,” Snop explained.

Since both carts can be used sitting or standing with ergonomic height adjustment for each user, the medical carts help prevent overexertion, back pain and poor posture that can negatively impact caregiver health and well-being.

MSG remains in regular dialogue with Ergotron to continuously evaluate the equipment they provide to create the best environments for caregivers.

